

5.2 RESPOND: ATTEND TO CULTURAL ISSUES

ATTEND TO CULTURAL ISSUES

SFA GOAL
Achieve and maintain a high level of disaster health and well-being

RESPOND SKILLS SET

ATTEND TO CULTURAL ISSUES

ATTEND TO CULTURAL ISSUES SKILLS

- Know the cultures in the area.
- Understand cultural expressions of distress.
- Respect the need for rituals and customs.
- Be aware of cultural differences in interpersonal interactions.
- Be aware of personal limitations and biases.

DEEP center
SAFETY FUNCTION ACTION FOR DISASTER RESPONDERS

The goal of **SAFETY FUNCTION ACTION** is: “Achieve and maintain a high level of disaster health and well-being.” The **RESPOND SKILLS SET** is divided into three subsets of skills. **ATTEND TO CULTURAL ISSUES AND SPECIAL POPULATIONS** consists of two focus areas. **ATTEND TO CULTURAL ISSUES** presents five precepts for dealing with diverse populations of disaster survivors, providing culturally-competent services, and minimizing disparities.

CULTURES IN THE DISASTER ZONE. *Know the cultures in the area.*

EXPRESSIONS OF DISTRESS. *Understand cultural expressions of distress.*

RITUALS AND CUSTOMS. *Respect the need for rituals and customs.*

INTERPERSONAL INTERACTIONS. *Be aware of cultural differences.*

BIASES. *Be aware of personal limitations and biases.*

RESPOND SKILLS SET

ATTEND to Cultural Issues

Know the cultures in the area.

RESPOND SKILLS SET

ATTEND to Cultural Issues

“Tears taste the same regardless of the color of the cheek they roll over”
Brian W. Flynn

Be aware of personal limitations and biases.

5.2 RESPOND: ATTEND TO SPECIAL POPULATIONS

ATTEND TO SPECIAL POPULATIONS

SFA GOAL
Achieve and maintain a high level of disaster health and well-being

RESPOND SKILLS SET

ATTEND TO SPECIAL POPULATIONS

ATTEND TO SPECIAL POPULATIONS SKILLS

- Familiarize yourself with special needs populations.
- Be aware of differences in interpersonal interactions for special populations.
- Educate on communication strategies for special populations.
- Be aware of personal limitations and biases.

DEEP center
SAFETY FUNCTION ACTION FOR DISASTER RESPONDERS

The goal of **SAFETY FUNCTION ACTION** is: “Achieve and maintain a high level of disaster health and well-being.” The **RESPOND SKILLS SET** is divided into three subsets of skills. **ATTEND TO CULTURAL ISSUES AND SPECIAL POPULATIONS** consists of two focus areas. **ATTEND TO SPECIAL POPULATIONS** presents four precepts for dealing with special needs populations of disaster survivors and customizing support for those populations.

SPECIAL POPULATIONS IN THE DISASTER ZONE. *Familiarize yourself with special needs populations.*

INTERPERSONAL INTERACTIONS. *Be aware of differences in interpersonal interactions.*

COMMUNICATIONS. *Educate on communication strategies for special populations.*

BIASES. *Be aware of personal limitations and biases.*

