



SAFETY FUNCTION ACTION

Florida Emergency Response

Region 1

Resource Guide

August 2008

Region 1: Pensacola Region

Voluntary Organizations

American Red Cross Central Panhandle Chapter

430 East 15th Street
Panama City Florida 32405
Voice: (850) 763-6587
Toll Free: (800) 272-7206
Fax: (850) 785-3995
Email: centralpanhandlechapter@redcrosscpc.org
Coverage area: Bay, Calhoun, Gulf, Holmes, Jackson and Washington Counties

American Red Cross Northwest Florida Chapter

1741 North Palafox Street
Pensacola Florida 32051
Phone: (850) 432-7601
Toll Free: (800) 773-7620
Fax: (850) 432-0315
E-Mail: straderg@usa.redcross.org
Coverage area: Escambia, Okaloosa, Santa Rosa and Walton Counties

Catholic Charities of Northwest Florida

1000 W. Garden St.
Pensacola, Florida 32501
Phone: (850) 435-3516
Fax: (850) 436-6419

Children's Home Society of Florida

Private non-profit child welfare organization that provides services for adoption, teen services, family crisis intervention, case management, counseling, foster care for children and their families.
Phone: (850) 747-5411
Fax: (850) 747-5662
Coverage Area: Bay, Calhoun, Gulf, Holmes, Jackson & Washington

Girl Scouts, Northwest Florida Council

Provides an informal educational program for girls 5-17 years of age.
4585 Isabella Ingram Drive
Pensacola, FL 32504
Phone: (800) 624-3951
Email: info@gsnwfl.org

Learn to Read of Northwest Florida

Utilizes carefully trained volunteers to provide reading and writing instruction to adults reading at low levels and to those learning English as a second language.

3300 North Pace Blvd., Suite 324
Pensacola, FL 32505
Phone: (850) 432-4372
Fax: (850) 432-7372
Email: info@learntoreadnwf.org

Northwest Florida Area Agency on Aging, Inc.

Plans, coordinates and funds home and community-based social services for elders, while serving as an informational focal point and advocate for that group.

Marcus Pointe Commerce Park
5090 Commerce Park Circle
Pensacola, Florida 32505
Phone: (850) 494-7101
Toll Free (800) 963-5337
Fax: (850) 494-7122
Email: nwflaaaarc@elderaffairs.org

The Salvation Army

1824 W. 15th St.
Panama City, FL 32401
Phone: (850) 769-5259
Fax: (850) 769-5346
Coverage Area: Bay, Gulf, Holmes, Washington, & Franklin Counties

Department of Children and Families

Circuit 1: Escambia, Santa Rosa, Okaloosa and Walton counties

Janice Thomas
Circuit 1 Administrator
160 Governmental Center, Suite #611
Pensacola 32502
Phone: (850) 595-8200

Circuit 14: Holmes, Jackson, Washington, Bay, Calhoun and Gulf counties

Angel Trejo
Circuit 14 Administrator
2383 Phillips Rd
Tallahassee, FL 32308
Phone: (850) 488-0567

Mental Health Services

Mental Health America of Bay County

1137 Harrison Avenue Ste 1
Panama City, FL 32401-2468
Phone: (850) 769-5441
Fax: (850) 215-5576
Email: mha1137@knology.net

Mental Health America of Okaloosa & Walton Counties

571 Mooney Road NE
Ft. Walton Beach
Florida 32547
Phone: (850) 244-1040
Fax: (850) 244-2573
Email: mhaowfl@earthlink.net

Mental Health Association of West Florida, Inc.

Provides information and referral and support programs to families affected by mental illness and to individuals with mental illness, and education resources to the community.

840 West Lakeview Ave.
Pensacola, FL. 32501
Phone: (850) 438-9879
Fax: (850) 438-5901

Bay County

<http://www.co.bay.fl.us/>

Bay County Health Department

597 West Eleventh Street
Panama City, FL 32401
Phone: (850) 872-4455

Department of Emergency Management

Bay County Council on Aging

Provides programs and services to enable senior adults to remain active, healthy and independent, preventing inappropriate institutionalization.

1116 Frankford Avenue
Panama City, FL 32401
Phone: (850) 769-3468
baycouncil@bellsouth.net

Catholic Charities of Panama City

Catholic Charities provides professional programs to enhance and preserve the lives of all people. Services include: casework, counseling, emergency assistance, transitional shelter, adoption, parenting classes.

3128 E. 11th Street
Panama City, Florida 32401
Phone: (850) 763-0475
Fax: (850) 763-2969

Chemical Addictions Recovery Effort

A drug-free workplace that is vitally concerned with the most professional services available for substance abuse, prevention, intervention, treatment and recovery in our community.

4000 East 3rd Street
Panama City, Florida 32404
Phone: (850) 872-7676
Email: info@care4000.com

Panama City Crisis Line Life Management Center

Blountstown: (850) 674-8790
Bonifay: (850) 547-2472
Marianna: (850) 482-7441
Panama City: (850) 769-9481

Salvation Army

Domestic Violence & Rape Crisis Program
651 W. 14th Street Unit-C
Panama City, FL 32401
Administration: (850)769-7989
Hotline numbers: 1-800-252-2597 or (850)763-0706
Fax: (850)769-2183

United Way of Northwest Florida

Helps support 42 community building programs helping children, youth, and families in 6 counties by making a real difference in people's lives.

518 Mulberry Avenue
Panama City, Florida 32401
Phone: (850) 785-7521

Calhoun County

<http://www.calhounco.org/>

Calhoun County Health Department

19611 SR 20 West
Blountstown, FL 32424
Phone: (850) 674-5645
Fax: (850) 674-5420

[Calhoun County Emergency Management](#)

20859 Central Avenue East, Room G-40
Blountstown, Florida 32424
Phone: (850) 674-8075
Fax: (850) 674-4667

Salvation Army

Domestic Violence & Rape Crisis Program
651 W. 14th Street Unit-C
Panama City, FL 32401
Hotline numbers: 1-800-252-2597 or (850)763-0706
Administration: (850)769-7989
Fax: (850)769-2183

Escambia County

<http://www.co.escambia.fl.us/>

[Escambia County Health Department](#)

1295 West Fairfield Drive
Pensacola, FL 32501
Phone: (850) 595-6557

[Escambia County Emergency Management](#)

6575 North "W" Street
Pensacola, FL 32505
Phone: (850) 471-6400
Email: escambiaeoc@co.escambia.fl.us

Catholic Charities of Pensacola

Serves and advocates for vulnerable families and individuals of any race or religion through counseling, emergency assistance, enrichment, adoption and refugee/immigration services.

1815 N. 6th Avenue
Pensacola, Florida 32503
Phone: (850) 436-6410
Fax: (850) 436-6439
Email: cathchar@cc.ptdiocese.org

[Children's Services Center](#)

Assists families with childcare and other services to improve stability and self-sufficiency and the child's school; readiness. Supports providers with quality initiatives.

Town and Country Plaza
3300 North Pace Blvd. Suites #230 and #285
Pensacola, FL 32505
Phone: (850) 595-5919

Community Drug and Alcohol Council

Provides prevention and intervention services in the form of community-based outreach programs, after school programs, counseling and aftercare.

3804 N 9th Ave
Pensacola, FL 32503
Phone: (850) 434-2724
Fax: (850) 432-1136

Covenant Hospice

A non-profit healthcare organization providing physician, nursing, psychosocial, spiritual, bereavement, and volunteer services to terminally-ill patients and their loved ones

5041 N. 12th Avenue
Pensacola, FL 32504
Phone: (850) 433-2155

FavorHouse of Northwest Florida

Domestic violence program providing safe emergency shelter, 24-hour crisis line, counseling, food, clothing, transitional housing to victims of domestic & sexual violence. Free of charge.

2001 W. Blount St.
Pensacola, FL 32501
24-hour Crisis Line: (850) 434-6600/ (850) 994-3560
Phone: (850) 434-1177
Fax: (850) 434-9987

Habitat for Humanity, Inc., Pensacola

Constructs decent, affordable housing for low-income families using volunteer labor, donated land and materials. Houses are sold at cost with a no-interest mortgage.

Phone: (850) 434-5456
Email: info@PensacolaHabitat.org

Lakeview Center, Inc.

Provides comprehensive treatment, training, education and research activities in the area of mental health, substance abuse and vocational services.

1221 West Lakeview Ave., Pensacola, FL
Phone: (850) 432-1222

New Beginnings Group, Inc

Substance abuse recovery homes (women) providing shelter, nutrition, counseling, amenities, access to community resources for physical, spiritual growth, development and restoration of life skills.

820 Gerhardt Drive
Pensacola, FL 32503
Phone: 850/439-1522
Fax: 775/305-7135
Email: newbeginningsrecovery@cox.net

Pensacola HelpLine Lakeview Center, Inc.

24 hours / 7 days

HelpLine: (850) 138-1617

TeenLine : 433-TEEN/ (850) 433-8336

Rape Crisis: 433-RAPE/ (850) 433-7273

Sacred Heart Children's Hospital/ Sacred Heart Foundation

Provides regional medical services to persons birth to 18 years regardless of financial status, with funding assistance through Sacred Heart Foundation.

5151 N. Ninth Avenue

Pensacola, FL 32504

Phone: (850) 416-7000

Salvation Army

We provide utility, clothing and lodging assistance for residents and the homeless, we also provide a community center with activities for children and adults.

1501 North Q Street

PO Box 18569

Pensacola, FL 32523-8569

Phone: (850) 432-1501

Shelter: (850) 432-1579

Store: (850) 432-1943

Fax: (850) 432-7339

United Way of Escambia County

Promotes voluntarism, provides leadership in the community, raises resources and allocates the resources to local certified agencies that meet human and community needs.

1301 West Government Street

Pensacola, Florida 32501

Phone: (850) 434-3157

Fax: (850) 444-7117

Email: info@unitedwayescambia.org

Gulf County

<http://www.gulfcountygovernment.com/>

Gulf County Health Department

2475 Garrison Avenue

Port St. Joe, FL 32456

Phone: (850) 227-1276

Gulf County Emergency Management

1000 Cecil G. Costin, Sr. Blvd.

Port St. Joe, Florida 32456

Phone: 850-229-9110

Fax: 850-229-9115

Salvation Army

Domestic Violence & Rape Crisis Program
651 W. 14th Street Unit-C
Panama City, FL 32401
Hotline numbers: (800) 252-2597 or (850)763-0706
Administration: (850) 769-7989
Fax: (850) 769-2183

Holmes County

<http://www.holmescountyonline.com/>

Holmes County Health Department

Post Office Box 337
603 Scenic Circle
Bonifay, FL 32425-0337
Phone: (850) 547-8500

Holmes County Emergency Management

107 East Virginia Avenue
Bonifay, Florida 32425
Phone: 850-547-1112
Fax: 850-547-7002
Suncom: 792-1112

Salvation Army

Domestic Violence & Rape Crisis Program
651 W. 14th Street Unit-C
Panama City, FL 32401
Hotline numbers: (800) 252-2597 or (850)763-0706
Administration: (850)769-7989
Fax: (850)769-2183

Jackson County

<http://www.jacksoncountyfl.com/>

Jackson County Health Department

Post Office Box 310
3045 Fourth Street
Marianna, FL 32447-0310
Phone: (850) 482-9862

Fax: (850) 718-0383

Jackson County Emergency Management

4447 Marion Street
Marianna, Florida 32448
Phone: 850-482-9678
Fax: 850-482-9683
Suncom: 850-789-9678

Salvation Army

Domestic Violence & Rape Crisis Program
651 W. 14th Street Unit-C
Panama City, FL 32401
Hotline numbers: 1-800-252-2597 or (850)763-0706
Administration: (850)769-7989
Fax: (850)769-2183

Okaloosa County

<http://www.co.okaloosa.fl.us/>

Okaloosa County Health Department

221 Hospital Drive, Northeast
Ft. Walton Beach, FL 32548-5066
Phone: (850) 833-9255
Fax: 850/833-9275

Okaloosa County Office of Emergency Management

6 11th Ave #G1
Shalimar, Florida 32579
Phone: 850-651-7150
Fax: 850-651-7170

Chautauqua Offices of Psychotherapy and Evaluation (COPE)

Mental health center providing out-patient counseling, substance abuse services, mental health residential/day treatment, prevention services, psychiatric treatment, crisis counseling, and case management.

3686 US Highway 331 South
Defuniak Springs, FL 32435

Phone: (850) 892-8045
Administrative Office: (850) 892-8035

Hearing Impaired Access: TDD (800) 955-8771 or Voice (800) 955-8770

Beachside Counseling

12273 Emerald Coast Parkway
Destin, FL 32550

Phone: (850) 833-3870 / (850)833-3871

Elder Care Services (RSVP)

Provides opportunities for persons to improve their community through volunteer placement and services.

207 Hospital Drive
Fort Walton Beach, Florida, 32548
Phone: (850) 833-9165

Fax: (850) 833-9174

Mental Health Association of Okaloosa & Walton Counties

Promotes mental health treatment, education, and research. Links child and adult treatment services to callers. Purchases emergency psychiatric medications, provides free depression screenings and professional speakers.

571 Mooney Road, NE
Fort Walton Beach, FL 32547
Okaloosa Phone: (850) 244-1040
Walton Phone: (850) 951-1101

Okaloosa Coalition on the Homeless

Promotes public awareness of homelessness in our communities and operates Transition Village, a shelter program to help the homeless move to self-sufficiency.

6 Bobolink St., NE
Ft. Walton Beach, Florida 32548
Phone: (850) 243-5648
Fax: (850) 244-5717

Okaloosa/Walton Child Care Services, Inc

Okaloosa-Walton Child Care Services, Inc. is a child care resource and referral agency. Helps families locate quality child care and access subsidies. Maintains a resource library and a toy lending library.

Phone: (850) 833-9330

Salvation Army, Okaloosa

Provides character building and recreational programs for families as well as youth, including camps. We also offer assistance for those with emotional, spiritual and financial problems and shelter.

434 Mary Esther Cut Off NW
Fort Walton Bch, FL 32548
Phone: (850) 243-8716

Shelter House, Inc.

Domestic Violence Shelter
PO Box 220
Ft Walton Beach, FL 32549-0220
Hotline numbers: 1-800-44-ABUSE or (850)863-4777
Administration: (850)243-1201
Fax: (850)243-6756

United Way of Okaloosa/Walton Counties

All support to United Way contributes greatly to quality life, human health and welfare in Okaloosa-Walton Counties through 33 local agencies.

112 Tupelo Ave.
Ft. Walton Beach, FL 32548
Phone: 850-243-0315

Santa Rosa County

<http://www.co.santa-rosa.fl.us/>

Santa Rosa County Health Department

5527 Stewart St.
Post Office Box 929
Milton, FL 32572-0929
Phone: (850) 983-5200

Santa Rosa County Division of Emergency Management

4499 Pine Forest Road
Milton, Florida 32583
Phone: 850-983-5360
Fax: 850-983-5352

FavorHouse of Northwest Florida, Inc.

Domestic violence program providing safe emergency shelter, 24-hour crisis hotline, counseling, transitional housing to victims of domestic violence & sexual assault. Free of charge.

2001 West Blount Street
Pensacola, FL 32501
Hotline number: (850)994-3560
Phone: (850)434-1177
Fax: (850) 434-9987
Email: favorhou@bellsouth.net

United Way of Santa Rosa County

Provides funding to 18 human health and welfare agencies that, in-turn, provide over 200 services to over 31,000 citizens of Santa Rosa County.

6576 Caroline Street
P.O. Box 284
Milton, FL 32570
Phone: (850) 623-4507
Fax: (850) 626-9584

Walton County

<http://www.co.walton.fl.us/>

Walton County Health Department

475 State Hwy 83
DeFuniak Springs, FL 32433
Phone: (850) 892-8015
Fax: (850) 892-8457

Walton County Emergency Operations

75 South Davis Lane
DeFuniak Springs, Florida 32435
Phone: (850) 892-8065
Fax: (850) 892-8069

Caring and Sharing of Walton County

Provide clothing, food, medical supplies, utility assist, shelter, transportation, misc. needs.
Phone: (850) 892-7656

Catholic Charities of Fort Walton Beach

Offer family and individual counseling, pregnancy counseling, adoption services and emergency financial/material assistance to all in need regardless of religion, race or national origin.

11 First Street, S.E.
Ft. Walton Beach, FL 32548
Phone: (850) 244-2825
Fax: (850) 664-9146
Email: cathcharfb@cc.ptdiocese.org

Salvation Army (Defuniak Springs Unit) Walton County

Provides food, clothing, shelter, disaster services, emergency financial assistance and case management to the poor and homeless.

Phone: (850) 892-7656

Shelter House, Inc.

Domestic Violence Shelter
PO Box 220
Ft Walton Beach, FL 32549-0220
Hotline numbers: (800) 44-ABUSE or (850)863-4777
Administration: (850)243-1201
Fax: (850)243-6756

United Way of Okaloosa/Walton Counties

All support to United Way contributes greatly to quality life, human health and welfare in Okaloosa-Walton Counties through 33 local agencies.

112 Tupelo Ave
Ft. Walton Beach, FL 32548
Phone: (850) 243-0315

Washington County

<http://www.washingtonfl.com/>

Washington County Health Department

1338 South Boulevard West
PO Box 648
Chipley, FL 32428-2208
Phone: (850) 638-6240
Fax: (850) 638-6244

Washington County Emergency Management

1331 South Boulevard
Chipley, Florida 32428
Phone: 850-638-6203
Fax: 850-638-6316
Suncom: 769-6203

Northwest Florida Community Hospital

1360 Brickyard Road
P.O. Box 889
Chipley, FL 32428
Phone: (850) 638-1610

Salvation Army

Domestic Violence & Rape Crisis Program
651 W. 14th Street Unit-C
Panama City, FL 32401
Hotline numbers: 1-800-252-2597 or (850)763-0706
Administration: (850)769-7989
Fax: (850)769-2183

Washington County Council on Aging

Provides nutritional and home maintenance programs to senior citizens (60+) so they can remain active, healthy, independent, and in home environments as long a possible.

1348 South Boulevard
Chipley, Florida 32428
Phone: (850) 638-6216 (Main)
Phone: (850) 638-6217 (Secondary)
Fax: (850) 638-6363